

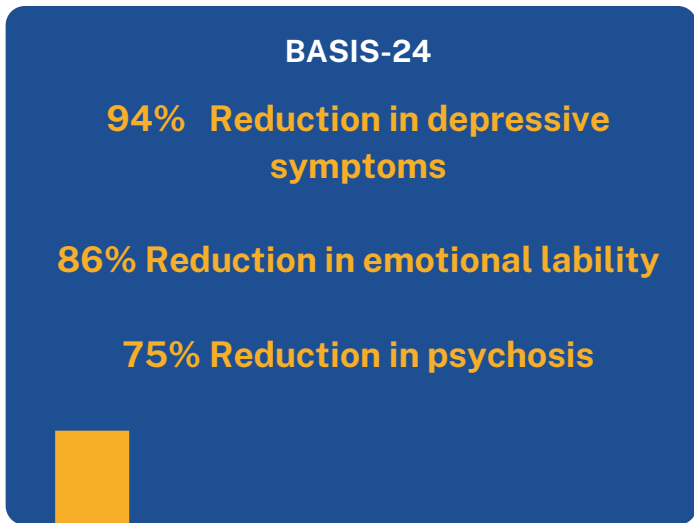


LAKEWOOD

RESIDENTIAL TREATMENT CENTER

Q4 2023

Perceptions of Care & BASIS-24 Outcomes



Perceptions of care - PoC-IP



“I am treated with dignity and respect” 98%
 “I am satisfied with the communication I receive” 98%
 “I feel safe and am satisfied with the environment of care” 100%
 “I am involved in my treatment planning” 97%

BASIS-24 Comparison Group Scores Based on 92,505 Inpatients from 49 Different Mental Health Facilities (IP)

PoC-IP Comparison Group Scores Based on 143,194 Cases from 28 Facilities

Lakewood Center, a leader in Extended Care for serious psychiatric illness with 54 years of expertise, proudly collaborates with McLean Hospital. Utilizing McLean's EBASIS-24 and PoC-IP, we prioritize resident feedback for program enhancement.

EBASIS-24, a 24-item client-centered tool, assesses treatment outcomes from a behavioral health perspective. Complementing this, PoC-IP captures residents' perceptions of interpersonal care, allowing anonymous feedback and recognition of exceptional staff.

At Lakewood, we value resident input, using these tools to continually refine our programs. We are dedicated to delivering exceptional extended care tailored to individual needs.